Office of Dispute Resolution

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Office of Dispute Resolution Credo

- Conflict provides opportunities

- Perceptions of neutrality, fairness, and honesty are the currency of the office

- Everyone deserves to be heard and understood

- Aim to resolve at the lowest level appropriate

- Good outcomes are in the best interest of the child and are legally defensible
Dispute Resolution Office
Activity Report (Held) 2008-2012 (As of 5/22/12)

- Hearings
- Complaints
- Mediations
- Facilitations

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<td>Hearings</td>
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<td>Facilitations</td>
<td>41</td>
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10 Hearings Filed

- Region III had 8 filed; Region II had 2 filed
- 3 Dismissed for Lack of Sufficiency (Same Parent Filing all Three)
- 3 Settled by Settlement Agreements
- 1 Successfully Mediated
- 2 Pending (Two from one parent has been consolidated into 1)

Two Districts requested SDE Facilitated Resolution Sessions. One parent accepted with a settlement agreement reached through Facilitation.
Complaints 2011-2012 (As of 5/22/12)

- Filed: 19
- Accepted: 13
- Pending: 2
- Founded: 6
- ECR/Withdrawn: 3
- ECR/Continued: 2

![Bar chart showing the distribution of complaints from 2011 to 2012.](image-url)
2011-2012
Founded Allegations

• IEP Not Properly Amended
• Transition Services not Sufficiently Addressed in IEP
• Parental Access to Records
• Insufficient Development of IEP (Goals, Services, Technology)
• Communicating Responsibilities to Staff
• Lack of Consent for Placement
• Providing Parent Sufficient Notice of Meetings
• Not Providing Progress Reports
• Missing IEP Timelines
• Re-Evaluation Not Completed
Mediations 2010-2011

- Requested: 32
- Held: 21
- Agreements: 19
- Hearing Related: 2

90% Agreement Rate
We stopped tracking the “Communication” issue, as most mediations dealt with some element of improving communication between parties.
Facilitations
2011-2012 (As of 5/15/12)

Requests: 63
Accepted: 51
Held: 32
Agreement: 32
No Agreement: 6
Pending: 13

84% Agreement Rate
## Facilitation Requests (As of 5/15/12)

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<td>Region V</td>
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<td>Region VI</td>
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![Map of regions]
Facilitations by Requestor

- District: 30
- Parent: 32
Activities for Dispute Resolution

• Ongoing work with CADRE Facilitation Task Force
  • Identified goal of creating training modules for Districts/Parent.
  • Next steps involve pulling together an team (hopefully with IPUL?)

• Hearing Officer Training
  • Jim Gerl, National IDEA Expert/Atty.
  • June 14–15, 2012

• Examining procedure for having increased review of complaints and findings by a panel of complaint investigators, instead of one.
Contact Us

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Training and Technology for Today’s Tomorrow

- **Supported By:**
  - Idaho State Department of Education (ISDE), Special Education

- **Project Team:**
  - Cari Murphy
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**Statewide Special Education Technical Assistance (SESTA)**

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